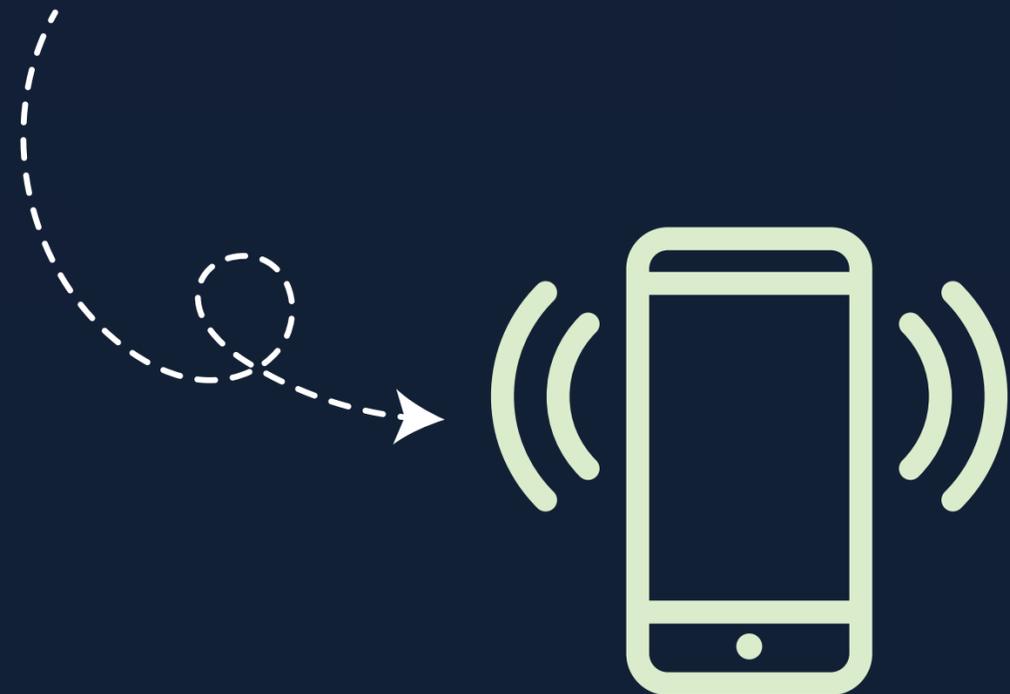


**hubMed**   
PHARMACY TELEHEALTH



**Telehealth;** designed  
with the pharmacist in  
mind



hubMed was founded to harness digital health in managing chronic conditions, always with the pharmacist at the centre of care. Pharmacies are the most accessible healthcare touchpoint in the community, often building the strongest and most consistent relationships with patients. That's why we partner directly with pharmacies — working alongside you to expand your services, strengthen patient connections, and deliver care that is fully customised to your pharmacy and your community.



Jessica Stewart PhD, MBA  
Founder & Managing Director

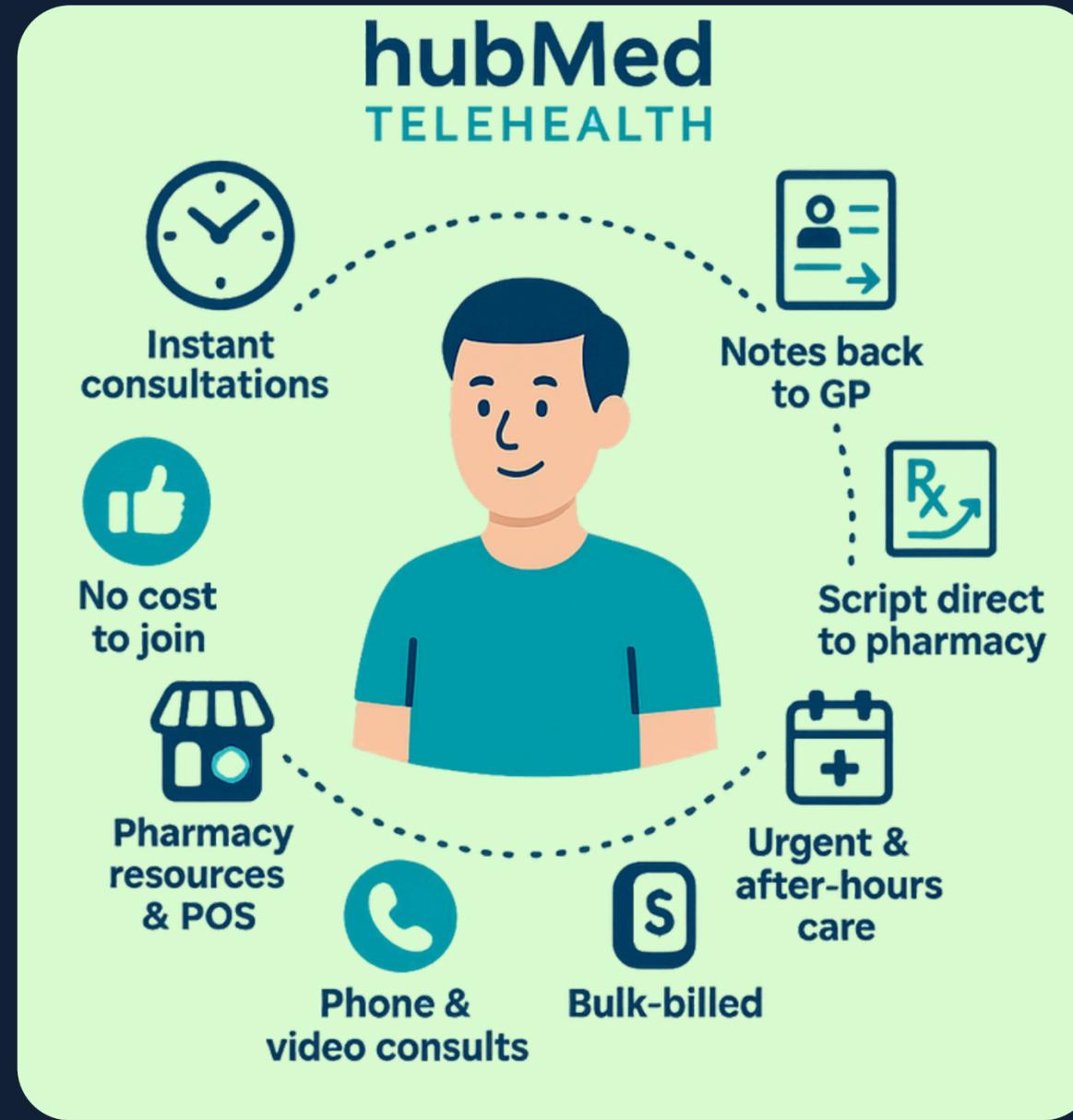


Anton Gordevich  
Community & Partnerships Director



Pete Tregaskis  
Clinical Director

HubMed Telehealth  
supports pharmacies  
manage patient care





## Accelerating Expanded Clinical Scope in Pharmacy — Together

hubMed Telehealth is committed to helping pharmacies realise expanded clinical scope sooner, not later.

By integrating telehealth-enabled clinicians, structured referral pathways and shared clinical governance, hubMed works alongside pharmacists to:

- Expand access to care within the pharmacy setting
- Support scope expansion with appropriate clinical oversight
- Strengthen continuity with primary care teams
- Enable sustainable, scalable service delivery

### **Our goal is simple:**

to work with pharmacies to make the future of pharmacy-led care a reality earlier, safely, and collaboratively.

The first telehealth platform focussed on connecting specialty providers to patients managing a chronic health condition; as a shared care model

**HubMed Telehealth has been built with the Community Pharmacy in mind.**



- Experienced providers across all common chronic health conditions
- Video or phone consultations
- Virtual Pharmacy 'drop-in' clinics
- Scripting, referrals, specialty care clinics, and programs
- Patient education, coaching, and support
- Shared care with Specialists, Allied Health, General Practice, and Pharmacies
- Partnership-based approach, ensuring continuity of patient care
- We **collaborate**, rather than compete





**HubMed Telehealth  
connects patients with  
experienced providers;  
across the spectrum of  
health**



- Instant Consultations
- Notes back to GP (if patient requests)
- Script Direct to Pharmacy (once the clinic is set up)
- Urgent & After Hours Care
- Bulk-billed (where possible) QR accessible Private fee
- Phone and Video Consultations
- Dedicated, branded pharmacy resources, flyers, and POS created
- NO COST to pharmacies
- Simple Script Owing Service
- Webster Pack Scripts



**hubMed providers work in specialty clinics; to provide support to patients managing chronic, or general health conditions**

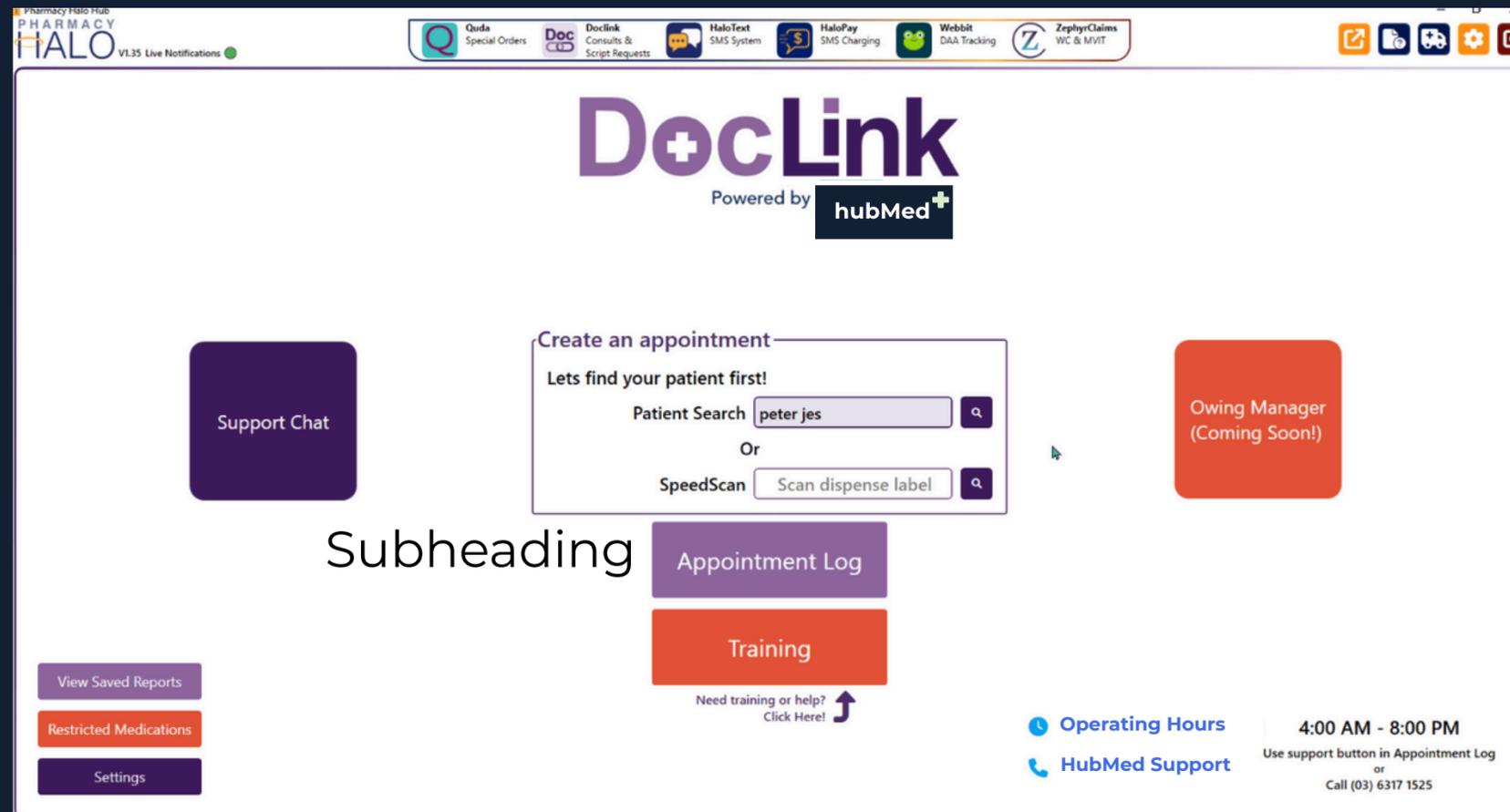


- Primary & general health
- Smoking Cessation
- Renal health
- Family & Children's Health
- Sexual Health (including PrEP)
- HRT
- ADHD (referrals and ongoing scripts)
- General Mental Health
- Oncology
- Neurology
- Women's Health
- Men's Health
- Wound Management
- Diabetes
- Weight Loss
- Aged Care
- Functional/preventative care



Integrated with PharmacyHalo software for seamless bookings from your software to ours via DocLink

Easily book in patient appointments, add pharmacy notes and requests via DocLink



hubMed can set-up your clinic and send our flyers within 24 hours. Follow the steps to get started

## Step - 1 - Access to Bookings

Multiple Options to access telehealth services for your patients

### Option 1

Bookings link **embedded into your existing website** i.e. white label (appears like your telehealth service)

### Option 2

Bookings through a dedicated hubMed landing page OR booking page **(via a link from your website)**

### Option 3

Customised **landing page**, with booking portal, designed with your brand look and feel\*

\*Dedicated, branded landing pages incur a cost for set-up and maintenance

Simply decide if you will embed the booking page into your existing website, or if we can create a unique link of our website. We can also build you a custom branded landing page (if you do not have an existing website) and prefer that option to a hubMed landing page.





Examples of our whitelabelled telehealth clinics (click the links to explore)



[Kidney Health Clinic dedicated landing page; aligned to your brand](#)

[Tim Koertsz Pharmacy Group dedicated booking page; added to your website](#)

[Wondai Pharmacy - hubMed Landing page, dedicated clinic](#)

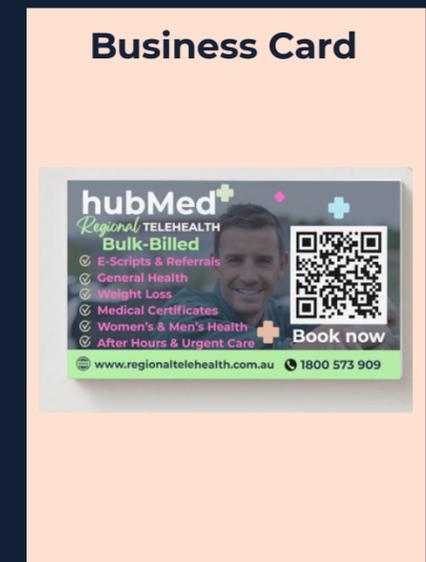
[Chemist2U Quit Smoking Program - booking link of a partner website](#)

[Wellington Pharmacy - direct booking page \(no landing site\)](#)

hubMed can set-up your clinic and send our flyers within 24 hours. Follow the steps to get started

## Step - 2 - Pharmacy Resources

Pick your flyers and resources & let us know if you want hubMed or your pharmacy branding



\*Dedicated, branded landing pages incur a cost for set-up and maintenance

- All resources can be created in your pharmacy brand! Content and services offered can be fully customised

Pick which patient resources you would like in-store.

**Trifold Flyers:** BEST for showcasing services and programs

**A5 Flyers:** BEST for quickly sharing the service and key offerings

**Business Cards:** Easy to store and share with QR codes





hubMed can set-up your clinic and send our flyers within 24 hours. Follow the steps to get started

**Step - 3 - Complete Our Registration Form or Email Us!**



Visit [www.hubmed.com.au/pharmacy](http://www.hubmed.com.au/pharmacy)  
or email Jess at  
[jess@hubmed.com.au](mailto:jess@hubmed.com.au)



## hubMed will check eligibility to bulk-bill patients - and bulk-bill all eligible appointments

Eligibility criteria can change, but in general, we can bulk-bill if:

- The consultation is for a sexual health issue (HRT, contraceptive pill, PrEP, ED, STI)
- The consultation is an urgent care consultation out of business hours or on the weekend
- The patient is unable to attend a face-to-face appointment due to mental/physical impairment
- The patient is indigenous, or a member of an indigenous health service
- The patient has an acute respiratory issue
- The patient has a healthcare/concession/pension card
- The patient is in an Aged Care facility
- The patient is a young child
- The patient resides in a regional area with limited healthcare access
- The patient resides in an area impacted by a natural disaster; with an impact on healthcare access
- The patient has seen (in the last 12-months) a healthcare provider within the pharmacy

# Clinical Governance - setting the bar in what telehealth should be

## Why is clinical governance important for telehealth:

- Remote care challenges i.e. vast patient reach, remote workforce
- The need to continuously be evidence based and patient outcome driven
- Maintaining a high standard of high quality care despite being virtual



## Key Principles:

- Patient safety and quality care
- Evidence-based practice
- Continuous improvement
- Compliance with regulatory standards
- Ethical and equitable access
- Collaboration and shared care

Our partners are important to us! Don't waste time filling in forms or  
chatting with a robot - contact the team directly!



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